Article 11: Public Facilities and Services

Public facilities and services form the support structure for the development of the City. Statewide Planning Goal 11 directs communities to develop Public Facilities Plans that inform and direct water, sewer, and transportation facilities projects over a longer-term horizon than is normally used in Capital Improvement Programs, which typically span five years or less.

Local Context

The City of Toledo is committed to engaging in a continual review of public facilities needs through a capital improvement program. The 2000 Toledo Capital Facilities Plan is a summary document of estimated capital improvement needs. It is anticipated that the 2000 Toledo Capital Facilities Plan will be frequently updated to provide up-to-date and accurate information on capital facility needs for both the short term and the long term. Additionally, capital facilities planning for individual systems has been conducted through more detailed planning documents such as the 2017 Water Master Plan and the 2014 Wastewater Facilities Plan. As identified improvements are implemented, these plans will also be updated. Additionally, the City participates in several regional organizations such as the Lincoln County Solid Waste District that have developed planning documents for addressing capital facility needs.

Sewer (wastewater): The City of Toledo has adopted a 2014 Wastewater Facility Plan. The City is currently in the process of implementing the plan.

Water: The City of Toledo has adopted a 2017 Water Master Plan. The Siletz River and the Mill Creek Reservoir are the two main sources of water for Toledo. As required by the Safe Drinking Water Act, the City of Toledo produces an annual report on water quality that is distributed to the people of Toledo. The City of Toledo drinking water meets or exceeds all Federal and State requirements.

Storm Water/Drains: The limited system of storm drains has been mapped. The development of a Storm Water Master Plan has been identified as a priority for the city.

Fire Protection: The Toledo Fire Department (TFD) provides emergency response and services to the City of Toledo and the surrounding community. Services include: fire protection, medical services, and disaster management. The TFD consists of four city employees and approximately 40 volunteers. Volunteers are an integral part of the organization.

Police Protection: Police protection is provided to the citizens of Toledo on a twenty-four (24) hour basis by the City of Toledo Police Department. The Police Department and Dispatch is located at 250 W Hwy 20. The Police Department anticipates relocating to 222 NE Hwy 20. The new location would be outside the floodplain and Tsunami Hazard zone.

Library: The City Library is located adjacent to Arcadia Park and open five days a week. The library offers free public wi-fi, computers, books and audio books, community rooms, story time on Wednesday’s, and much more.

Solid Waste: Dahl Disposal, Inc., the solid waste disposal franchisee, provides trash collection and recycling collection curbside in Toledo. Additionally, trash and recyclable materials can be
dropped off at the Dahl Disposal transfer station in Toledo. The City of Toledo participates in the Lincoln County Solid Waste District.


Public Services – Goal 1

Provide reliable, high quality, efficient, and cost-effective public facilities and services for the residents of Toledo.

Orderly and Efficient Arrangement – Goal 2

Plan, develop and maintain an orderly and efficient arrangement of public, urban level facilities and services to serve as a framework for urban development within the City of Toledo and the Urban Growth Boundary.

Policy 1 Full-Service City. Maintain and enhance the City’s role in the provision of a complete array of public services to the community, particularly for police and emergency medical services.

Policy 2 Service Provider Coordination. Collaborate with service providers on extensions of public facilities, utilities, and services and prioritization of capital expenditures.

Policy 3 City Department Coordination. Coordinate planning and provision of public facilities, utilities, and services among City departments, as appropriate.

Policy 4 Public Building Facilities Plan. Implement and maintain the 2012 Building Facilities Plan as a 20-year strategy to ensure well maintained of public facilities to the planning area. The City should then seek funding and follow a prioritized plan for implementing improvements.

Policy 5 Regulatory Consistency. Collaborate with state and regional partners on the regulations that address regional environmental and infrastructure impacts.

Policy 6 Data and Information Exchange. Develop processes to ensure a timely and accurate exchange of data with service providers to facilitate utilization of best available information.

Policy 7 Financial Stability. Support financial stability of the water and sewer system and plan for major infrastructure development. Ensure water and sewer rates accurately reflect the true cost of providing high quality water and sewer services to consumers.

Safe and Reliable Water – Goal 3

Provide safe and reliable water in an orderly and efficient manner to the citizens of Toledo and as a water purveyor to regional or local water agencies that enter into contracts with the City of Toledo.

Water Quality – Goal 4
Provide the highest possible quality of water and continue to meet or exceed the Oregon and federal water quality standards.

**Water Demand – Goal 5**

Provide adequate quantities of water to meet projected demands for consumption, fire flows, and system pressures to respond to emergency conditions.

**Policy 1 Adequacy of Facilities.** Ensure the adequacy and quality of Toledo's raw water resources, water treatment facilities and distribution system, and treated water storage facilities.

**Policy 2 Water Conservation.** Encourage the use of techniques and devices to promote water conservation.

**Policy 3 Service the Needs of Existing and Projected Growth.** Service the needs of existing and projected population growth and urban development facilities by sizing the distribution and treatment systems to provide for projected growth within Toledo, the Urban Growth Boundary and the customer water agencies based upon the population projections and land use designations identified within the Comprehensive Plan and the 1998 2017 City of Toledo Water Master Plan.

**Policy 4 Water Improvements.** Implement the water system improvements identified in the 1998 2017 City of Toledo Water Master Plan to provide appropriate services for both existing and anticipated new development being served by Toledo.

**Policy 5 Adequacy of Facilities.** Continue to operate the water facilities as a service enterprise financed through the use of the services. Periodically review the water revenues, expenses, and fee schedules to maintain fee schedules which ensure that the revenues generated are adequate to meet the operating and maintenance costs of the facilities and to implement improvements needed to the facilities as identified in the 1998 2017 City of Toledo Water Master Plan.

**Policy 6 New Development.** Require new development be linked with the efficient provision of water distribution and treatment facilities and that new facilities be designed and constructed to meet fire flow and pressure requirements, as-well-as water consumption requirements unless an exception is granted by the City Council for a compelling reason.

**Policy 7 New Developments to be Serviced by Municipal Water.** Require all new development be serviced by the municipal water system and that as development occurs, the water transmission lines are extended to-and-through the property to facilitate connection by the adjoining properties for efficient growth of the system unless an exception is granted by the City Council for a compelling reason.

**Policy 8 Equitable Share of Costs.** Require new development requiring the extension of water distribution facilities to pay an equitable share of the costs of the extension and the use of the treatment facilities.

**Policy 9 Protect Easements.** Discourage/prevent the construction of structures on top of public water lines and easements. Require or obtain easements as appropriate when land is developed or divided where new water facilities are anticipated to be located.
Policy 10 Drinking Water Protection. Implement and maintain the 2023 Drinking Water Protection Plan. Protecting drinking water sources from potential contaminant sources helps reduce water treatment costs and safeguards public health.

Safe and Reliable Wastewater – Goal 6

Provide safe and reliable wastewater collection and treatment for Toledo residents in an orderly and efficient manner.

Oregon and Federal Requirements for Wastewater – Goal 7

Meet Oregon and federal requirements for wastewater treatment and protection of the water quality of the Yaquina River and estuarine system.

Policy 1 Adequacy of Facilities. Service the needs of existing and projected population growth and urban development facilities by sizing the collection and treatment systems to provide for projected growth within Toledo and the Urban Growth Boundary based upon the population projections and land use designations identified within the Comprehensive Plan, the 1995 City of Toledo Wastewater Master Plan, the 1995 2014 City of Toledo Wastewater Facilities Plan, and any updates to those plans.

Policy 2 Overflow Facilities. Construct wet weather overflow facilities to eliminate the discharge of untreated and partially treated wastewater to the Yaquina River during storms up to the 5-year, 24-hour event as required by the Oregon Department of Environmental Quality.

Policy 3 Service the Needs of Existing and Projected Growth. Implement the Wastewater System Improvements identified in the 1995 City of Toledo Wastewater Master Plan and the 1995 2014 City of Toledo Wastewater Facilities Plan to provide appropriate services for both existing and anticipated new development in Toledo.

Policy 4 Sewer Rates. Continue to operate the wastewater facilities as a service enterprise financed through the use of the services. Periodically review the sewer revenues, expenses, and fee schedule to maintain a fee schedule which ensures that the revenues generated are adequate to meet the operating and maintenance costs of the facilities and to implement improvements needed to the facilities as identified in the 2014 Wastewater Facilities Plan Objective 3 above.

Policy 5 Inflow and Infiltration. Continue to rehabilitate deteriorated sewers and manholes that admit inflow and infiltration into the collection system.

Policy 6 Efficient Connection of New Development. Require new development be linked with the efficient provision of wastewater facilities and that new facilities be designed and constructed to minimize inflow and infiltration into the collection system unless an exception is granted by the City Council for a compelling reason.

Policy 7 New Developments to be Serviced by Municipal Wastewater System. Require all new development be serviced with the municipal wastewater system and that, as development occurs, the collection system is extended to-and-through the property to facilitate connection by
the adjoining properties and the efficient growth of the system unless an exception is granted by
the City Council for a compelling reason.

**Policy 8 Wastewater Equitable Share of Costs.** Require new development requiring the extension
of wastewater collection facilities to pay an equitable share of the costs of the extension and the
use of the treatment facilities.

**Policy 9 Protect Wastewater Easements.** Discourage or prevent the construction of structures on
top of public wastewater lines and easements. Require or obtain easements as appropriate
when land is developed or divided where new wastewater facilities are anticipated to be located.

**Policy 10 Sludge Disposal.** Continue to utilize sludge disposal options that are cost effective,
environmentally sound, provide viable long-term disposal opportunities, and use sludge
productively.

**Storm Drainage – Goal 8**

Minimize the existing and future drainage problems within Toledo and the Urban Growth
Boundary.

**Policy 1 Storm Drainage Management.** Protect properties and the natural environment through
the management of storm drainage.

**Policy 2 Polluted Storm water.** Restrict the discharge of polluted storm water into the Yaquina
River and the estuarine system.

**Policy 3 Infiltration and Inflow.** Minimize the infiltration and inflow of storm water into the
wastewater collection and treatment systems.

**Policy 4 Storm Water Management Plan.** Develop and implement a Storm Water Management
Plan which inventories, assesses, and builds upon Toledo’s storm drainage systems and facilities
to properly service existing and future development.

**Policy 5 Erosion Control Standards.** Establish erosion control standards to minimize erosion and
runoff from developing areas where the soil and/or natural vegetative ground cover has been
disturbed.

**Policy 6 New Development Water Runoff.** Minimize the flow and frequency of storm water
runoff from new development and direct the remaining runoff into proper drainages.

**Policy 7 Natural Drainageways.** Encourage drainage systems which utilize natural drainageways
unless it can be shown that a conventional piped drainage system is a more suitable alternative
for both the property being developed and properties that may be impacted by a change in
drainage patterns. Map natural drainageways by updating the Local Wetlands Inventory (LWI).

**Policy 8 Current and Future Drainage Flows.** Design storm drainage facilities in developing areas
with capacity to accommodate projected storm drainage flows from proposed development and
to serve future land uses as identified in the Comprehensive Plan.
Policy 9 Drainage Systems Easements. Protect existing and new drainage systems and easements and require appropriate easements when new land divisions or developments are reviewed.

Policy 10 Equitable Funding Mechanisms. Develop and implement equitable funding mechanisms for the provision and maintenance of storm drainage facilities.

Solid Waste Management – Goal 9

Provide energy efficient, comprehensive solid waste management programs that consider both separation for recycling purposes and treatment of mixed waste for alternative uses.

Policy 1 Full Range of Services. Ensure that any solid waste franchisees continue to provide a full range of solid waste disposal services including a recycling program.

Policy 2 Regional Collaboration. Work with Lincoln, Linn, and Benton Counties and other nearby jurisdictions to assure continuous provision of regional, cost-effective solid waste disposal.

Policy 3 Site Clean-up. Work with local, state, and federal agencies for the identification, clean-up and/or protection of sites containing toxic, nuisance, and visual waste material within Toledo and the Urban Growth Boundary.


Public Protection Needs – Goal 10

Provide for the public protection needs of all of Toledo's citizens by maintaining high standards of police, fire, and emergency medical services (EMS) protection in an efficient and effective manner.

Police, Fire, and EMS Protection – Goal 11

Ensure that all development can be provided with adequate police, fire, and EMS protection.

Policy 1 Regional Coordination. Work with rural, county, state, federal, and private agencies to coordinate city and county fire protection, emergency services, law enforcement, and justice services.

Policy 2 Primary Prevention Techniques. Emphasize primary prevention techniques within Toledo as a means for preventing losses due to fire and crime.

Policy 3 Law Enforcement Programs. Prevent crimes by supporting law enforcement programs such as school education and resource, neighborhood watch, Municipal Code enforcement, community policing, violence prevention, task force participation, and other programs.

Policy 4 Fire Life Safety. Prevent fires and losses from fires by ensuring adequate fire vehicle access to all new development, requiring compliance with fire and life safety codes, encouraging the use of alarm and sprinkler systems, providing fire inspection services, requiring appropriate development design, and ensuring the proper distribution of fire hydrants and water flow capabilities as part of the development review process.
Policy 5 Daily and Long-range Needs. Support the daily and long-range needs for fire, police, and EMS protection services regarding facility and equipment needs, training requirements, and strategies for program implementation.

Schools and Educational Facilities – Goal 12

Recognize and support the role schools and other educational facilities provide to effectively prepare the youth and adults of Toledo for the future demands of citizenship and an increasingly diverse and dynamic economy.

Policy 1 Elementary and Middle School Locations. Encourage the siting of future elementary and middle schools in locations that minimize the need for children to cross arterial and major collector streets.

Policy 2 School System Impacts. Review all residential proposals for safe and efficient access to school and park sites. Assure coordination of review of major residential proposals (of more than fifteen units) for potential impacts on the school system.

Policy 3 School Access Planning. Collaborate with education providers to facilitate safe routes to existing schools and to consider safety and access when determining attendance boundaries, new school locations, and school designs. Plan for safe pedestrian and bicycle routes to all schools including the consideration of crosswalk placement, traffic signals, handicapped access, footbridges, and dedicated pedestrian easements through neighborhood areas.

Policy 4 New and Expanded School Impacts. Evaluate new and expanded school and associated facilities for impacts upon the existing traffic patterns, neighborhoods, and community facilities.

Policy 5 Joint Usage. Encourage joint usage of public school and community facilities to assure the most efficient and cost-effective provision of community services such as playgrounds, parks, meeting facilities and other items that may be underutilized by a single jurisdiction or service provider.

Policy 6 Coordination. Coordinate with the Lincoln County Toledo School District in developing and updating their facility plans designed to meet enrollment increases and population growth, including land supply analysis for future school siting.