2016 Library Patron Survey

We want our library to be the best it can be for you so please take a moment to answer this anonymous survey about your community library and the services we provide.

Thank you - Toledo Public Library Board

Do you have a library card?	Yes	No	Don't know				
Do you know the number? *You need it to access our free online services*	Yes	No	Don't know				
Circle *all* age ranges in your family that use the library #_____	0-5	6-12	13-18	19-25	26-35	36-60	60+
Do you use our free on-line services and materials?	Yes	No	Don't know				

Please rate the services and staff at your library

	Excellent	Meets my needs	Needs improvement	No Opinion
Check out process				
Hours of operation				
Friendliness & knowledge of staff				
Technology assistance				
Recommendations & research help				

How often do you use each of these library service?

Leave blank if you don't use the service	Daily	Weekly	Monthly	Yearly	Future use
Print Books					
Perodicals					
Books on CD					
DVD's					
Free wifi access					
Inter-Library Loan (ILL)					

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	Daily	Weekly	Monthly	Yearly	Future use
Chiton's on-line					
Gale on-line resources					
World Cat					
Online Catalog					
Library 2 Go (e-books)					
Learning Express					
Zinio on-line magazines					
Music CDs					
Genealogy collection					
Yaquina Pacific Railroad collection					
Heritage Quest on-line					
Computers & printers					
Weekly preschool story hour					
Summer reading program					
Mango Languages					
Community meeting rooms					
Free books					
Yearly book sale					

What do you value most about your library?

What new services would you like to see at your library? *(guest lectures, book clubs, classes, on-line skill training etc.)*

Would you like to run a reoccurring community event at the library? (like a book club. If so, please provide your name & contact info)

Thank you for sharing your opinion with us. We will use your information to plan, improve and maintain the services you want in your community library.

Return this survey to the library or City Hall by March 31st and receive a coupon for a free Book!